



Datum / Date 16<sup>th</sup> October 2024

Divisie / Division Adhesives Mobility & Electronics,  
SBU Industrials (AMI)

**RE: Force Majeure Impacting Supply of Certain BERGQUIST® Products**

Dear Valued Customer,

The ability of Henkel to procure a key raw material used in the production of certain Henkel products listed on Attachment A has been limited due to circumstances beyond our control. Specifically, we have been notified by our supplier that the manufacturer of this raw material has experienced a chemical decomposition at its manufacturing facility which has delayed its ability to continue supplying the applicable raw material.

As a result, Henkel is hereby declaring force majeure in connection with its deliveries of these products. We are currently reviewing our ability to fulfill existing orders and will need additional time to confirm any new orders. For automatic scheduling agreements any individual call-off received after 16<sup>th</sup> October 2024 shall be deemed "not confirmed" even in case you should receive any oral or written confirmation automatically created by the system.

We are currently unable to predict the duration of this force majeure event.

Please note that we are in close contact with our supplier and using all commercially reasonable means to leverage our global supply chain to address this situation and support our customers.

If you would like to discuss the status of current and future orders, reach out to your Henkel sales representative. Henkel appreciates your patience and understanding during this challenging period.

Sincerely,  
Henkel AG & Co. KGaA

Volker Mansfeld  
Vice President Industrials EIMEA

Henkel AG & Co. KGaA

Krisztina Lersch  
Head of Product Management AMI EIMEA

Postal Address:  
Henkel AG & Co. KGaA  
40191 Düsseldorf, Germany  
Registered Office:  
Henkelstraße 67  
40589 Düsseldorf, Germany  
Phone: +49 211 797 - 0  
Fax: +49 211 798 - 40 08  
www.henkel.com

Bank Accounts:  
Deutsche Bank AG, Düsseldorf  
Account 2 272 409, BLZ 300 700 10  
BIC/SWIFT DEUTDEDD, IBAN  
DE32 3007 0010 0227 2409 00  
Citigroup Deutschland, Frankfurt  
Account 400 228 116, BLZ 502 109 00  
BIC/SWIFT CITIDEFF, IBAN  
DE03 5021 0900 0400 2281 16

Henkel AG & Co. KGaA  
Headquarter: Düsseldorf  
Commercial Register: District Court of  
Düsseldorf, HRB 4724  
Chairwoman of the Supervisory Board:  
Dr. Simone Bagel-Trah  
VAT ID: DE 119 429 301

Personally Liable Partner:  
Henkel Management AG, Place of Business:  
Düsseldorf  
Commercial Register: District Court of  
Düsseldorf, HRB 58139  
Management Board: Carsten Knobel (CEO),  
Mark Dorn, Wolfgang König, Sylvie Nicol,  
Marco Swoboda  
Chairwoman of the Supervisory Board:  
Dr. Simone Bagel-Trah



## APPENDIX A – LIST OF IMPACTED PRODUCTS

### Attachment A

Product Description	Product Impacted
BERGQUIST BONDPLY TBP 1400LMS	All Product
BERGQUIST BONDPLY TBP 1400LMS-HD	All Product
BERGQUIST BONDPLY TBP 850	All Product
BERGQUIST GAP PAD TGP 1000HD	All Product
BERGQUIST GAP PAD TGP 1300U	All Product
BERGQUIST SIL PAD TSP 1200	All Product
BERGQUIST SIL PAD TSP 1500	All Product
BERGQUIST SIL PAD TSP 1750	All Product
BERGQUIST SIL PAD TSP 2200	All Product
BERGQUIST SIL PAD TSP 3500	All Product
BERGQUIST SIL PAD TSP 600	All Product
BERGQUIST SIL PAD TSP 900	All Product
BERGQUIST SIL PAD TSP A2000	All Product
BERGQUIST SIL PAD TSP K1100	All Product
BERGQUIST SIL PAD TSP K1300	All Product
BERGQUIST SIL PAD TSP K900	All Product
BERGQUIST SIL PAD TSP Q2000	All Product
BERGQUIST SIL PAD TSP Q2500	All Product
BERGQUIST GAP PAD TGP 1000VOUS	Adhesive Coated Product Only
BERGQUIST GAP PAD TGP 800VO	Adhesive Coated Product Only
BERGQUIST GAP PAD TGP 800VOS	Adhesive Coated Product Only
BERGQUIST SIL PAD TSP 1416	Adhesive Coated Product Only
BERGQUIST SIL PAD TSP 1600	Adhesive Coated Product Only
BERGQUIST SIL PAD TSP 1600S	Adhesive Coated Product Only
BERGQUIST SIL PAD TSP 1680	Adhesive Coated Product Only
BERGQUIST SIL PAD TSP 1700L	Adhesive Coated Product Only